



# Mandarin Landing Pet Resort & Canine Rehabilitation Facility

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## BOARDING AGREEMENT

THE INFORMATION REQUESTED ON THIS FORM IS VERY IMPORTANT. PLEASE READ CAREFULLY AND COMPLETE IN ENTIRETY.

Owner: \_\_\_\_\_

Pet Name: \_\_\_\_\_

Pick Up Date: \_\_\_\_\_

Pick Up Time: \_\_\_\_\_

Sunday Pickup is available by appointment only between 4-6pm at a 50% discount for the day \_\_\_\_\_ (Initial)

# where you can be reached TODAY \_\_\_\_\_ # while out of town \_\_\_\_\_

Current Medications (name, dose, frequency): \_\_\_\_\_

Any known medical conditions: \_\_\_\_\_

Is your pet on any special diet? If so, what diet? \_\_\_\_\_

Emergency Contact (Mandatory) \_\_\_\_\_

This is required to be someone local who is willing and able to pick up your pet(s) if necessary, such as in the case of weather or facility emergency, pet's unmanageable aggression, or transportation to a veterinary emergency facility or specialist.

A \$5.00 per day charge will be assessed to boarding pets which frequently mark or void in their kennels. \_\_\_\_\_ (Initial)

A one time extra handling fee of \$15.00 may be charged for aggressive animals. \_\_\_\_\_ (Initial)

In order for your pet to stay with us, he/she must be current on required vaccines and lab tests. Proof of vaccination and lab tests, with test results, must be received by our office 24 hours prior to boarding admission. Excepted forms of proof are itemized receipts and certificates signed by a D.V.M. If your pet is not current on vaccines and lab tests, or if you can not provide proof of such, you may elect to have the required vaccines and tests administered during your pet's boarding stay. If you can not provide proof 24 hours in advance that your pet's vaccines are current and/or choose not to have the requirements met during the boarding stay, we reserve the right to refuse your pet's admission into boarding.

### FLEA POLICY

We are a "Flea Free" facility. Any animal admitted that has live fleas will be given an oral dose of CAPSTAR (fee of \$5-\$7) and may also be required to have a flea bath (\$24 - \$34) upon admission and in addition to the discharge bath. Capstar will kill all adult fleas within 10-15 minutes, but has no residual action beyond that day. It is safely combined with all other flea control measures. We can also apply Frontline Plus at your request.

A bath is **required before discharge for all boarding dogs that stay more than one night**. Baths for boarding cats and other species are optional unless the pet has soiled itself.

Do you wish to have your cat, ferret or other non canine species bathed before discharge?  Yes  No

Any additional service(s) you have requested:

Other services or treatments we currently recommend based on information provided:

I have read and agree to the terms above \_\_\_\_\_ (Initial)

### HEARTWORM, FLEA AND TICK PREVENTION INFORMATION

- Is your pet on heartworm preventative?  Yes  No
- If so, which prevention product do you use?:  Heartgard Plus  Sentinel  Other \_\_\_\_\_
- Have any doses been missed?  Yes  No Last given when? \_\_\_\_\_
- Is your pet on flea or tick preventative?  Yes  No
- If so, which prevention product do you use?:  Frontline Plus  Advantage  Other \_\_\_\_\_
- Have any doses been missed?  Yes  No Last given when? \_\_\_\_\_

### HEALTHCARE AND TREATMENT

**Occasionally medical problems may arise or be noticed during a pet's boarding stay. Diarrhea, refusal to eat and self trauma are not uncommon in boarding pets.** If your pet develops diarrhea, refusal to eat or self trauma during boarding, the doctor will prescribe and administer standard medications to treat these symptoms. For these and any other medical emergency, **the doctor may recommend a physical exam to determine a cause. In order to make a complete diagnosis, additional diagnostics may be required. Blood work, x-rays, urinalysis, fecal analysis and cytology are common diagnostic tests used to help determine cause and treatment.** I hereby consent to and authorize the performance of necessary tests and initiation of treatment for such condition(s) as are necessary and desirable in the exercise of the veterinarian's professional judgment. **If the pet should injure itself, refuse food, become ill, or expire while in the hospital, I will not hold Mandarin Landing Animal Hospital & Pet Resort and staff responsible in the absence of gross negligence.** \_\_\_\_\_ (Initial)

- \*Do you wish the doctor to perform necessary tests?  Yes  Call First
- \*Once a cause is determined, do you wish the doctor to begin treatment?  Yes  Call First
- \*May we sedate your pet if necessary?  Yes  Call First

### IMPORTANT INFORMATION REGARDING AGGRESSIVE PETS

If your pet becomes aggressive to the degree that we can not provide the necessary quality care without placing our employees at an extraordinary high risk of injury, the emergency contact given above will be called to pick up your pet. In the case that the emergency contact person can not be reached, is unwilling or unable to pick up your pet, it will be the prerogative of Mandarin Landing Animal Hospital & Pet Resort to request the Jacksonville department of Animal Care and Control to pick up your pet and to keep it in their care until you return. You may also be charged an extra handling fee due to your pet's aggressive behavior.

I understand that pets are released only during regular business hours. If I do not pick up my pet within ten (10) days of the release date listed without further arrangements, Mandarin Landing Animal Hospital & Pet Resort may assume that the pet is abandoned. I accept full responsibility for payment of all fees and expenses incurred if I should abandon my pet, including reasonable legal fees if necessary.

Payment in full is required when the pet is released.

I hereby acknowledge that I am the owner/agent of the above-described animal and have the authority to execute this consent. I have read this release and fully understand the terms and conditions. I certify that I hereby consent and authorize the performance by Mandarin Landing Animal Hospital & Pet Resort of the above-listed procedure(s) &/or treatment(s).

\_\_\_\_\_

\_\_\_\_\_

## BOARDING VACCINE AND TESTING REQUIREMENTS

### DOGS

- Rabies Vaccine: Current on either 1 or 3 year vaccine
- Distemper Vaccine: Current on either 1 or 3 year vaccine
- Bordetella Vaccine:  
(Tracheobronchitis) Vaccine received within last **6 months**
- Intestinal Parasite Test: Performed with no parasites seen within the last **6 months**
- Heartworm Test: Performed with negative results within the last 12 months

### CATS

- Rabies Vaccine: Current on 1 or 3 year vaccine
- Distemper Vaccine: Current on 1 or 3 year vaccine
- Intestinal Parasite Test: Performed with no parasites seen within the last **6 months**